

From the Principal Financial Group®

# Innovative retirement services guide

This guide provides helpful information to assist you with accessing account information at principal.com and TeleTouch®, our toll-free interactive voice-response system available at 1-800-547-7754. This guide will prove valuable whether it's your first time accessing our systems or if you are a return visitor.

## Access account information at principal.com

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS										
<p>Go to <a href="http://principal.com">principal.com</a></p> <p>Under <b>ACCOUNT LOGIN</b> select login type <b>PERSONAL</b> and click <b>GO</b></p> <p>Select the <b>Establish your Username and Password</b> link</p> <ul style="list-style-type: none"> <li>• Enter your <b>Social Security number</b> and your <b>Contract/ Plan ID Number*</b> 617670</li> <li>• Verify your identity by providing select personal information</li> <li>• Create your username and password</li> <li>• Provide your e-mail address</li> <li>• Select your online security questions and answers</li> <li>• <b>LOGIN</b> with your new <b>Username</b> and <b>Password</b></li> </ul> <p><small>*Located on the Plan Summary in your enrollment materials</small></p>	<p>Go to <a href="http://principal.com">principal.com</a></p> <p>Under <b>ACCOUNT LOGIN</b> select login type <b>PERSONAL</b> and click <b>GO</b></p> <ul style="list-style-type: none"> <li>• Enter your <b>Username</b> (Click <b>Forgot your Username</b> if you need a Username)</li> <li>• Enter your <b>Password</b> (Click <b>Forgot your Password</b> if you need a Password)</li> </ul>										
<p>Click <b>DETAILS</b> at the right-hand side of the Retirement Plan.</p> <p>Use the tabs at the top of the page and the options located on the left to navigate the website.</p>											
<p style="text-align: center;"><b>Available options include:</b></p>											
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You can also check the account balance and personalized rate of return for your employer's retirement plan through:

- **Text messages** to your cell phone
- **Email**
- **Your iGoogle Homepage**

To get started, login to principal.com to find these options.

## TeleTouch

FIRST-TIME USERS	ONGOING ACCOUNT ACCESS
Call <b>1-800-547-7754</b>	Call <b>1-800-547-7754</b>
Press 1 for information in Spanish	Press 1 for information in Spanish
Enter your <b>Social Security number</b>	Enter your <b>Social Security number</b>
Press 1 to <b>Establish your personal identification number (PIN)</b>	Enter your <b>six digit alpha/numeric PIN</b>
Answer the security verification questions. You'll be prompted for the retirement plan Contract/ Plan ID number.  <b>617670</b>	
<p>Follow the prompts to:</p> <ul style="list-style-type: none"> <li>• Access daily account values</li> <li>• Obtain investment performance information</li> <li>• Transfer retirement funds between available investment options</li> <li>• Change where future contributions are invested</li> <li>• Hear your outstanding loan balance, obtain a loan quote and request a loan</li> <li>• Review the status of a pending or completed distribution</li> <li>• Establish/change your PIN</li> <li>• Review/change contributions percentage</li> <li>• Review/change maturing accounts information</li> <li>• Reinvest retirement account balance from a previous plan</li> <li>• Access information on the Principal Managed Account Program<sup>SM</sup></li> <li>• Access helpful information on changing jobs or retiring</li> <li>• Obtain information on other retirement savings options</li> </ul> <p style="text-align: center; font-size: small;">Not all options are available for certain plans. Check with your human resources contact to find out what is available.</p>	



WE'LL GIVE YOU AN EDGE®

Principal Life Insurance Company, Des Moines, Iowa 50392-0001, principal.com

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